OTHER SERVICES LIST

- The following services are recommended for additional support.
- Please note that this is not an exhaustive list, please make further enquiries if you do not see what you need.

If you are at risk of harm or threat and in fear of your safety, call 000 before contacting any of these services

Free Legal Support Services			
Organisation	**Address**	**Service Detail**	**Contact Number & Website**
ADA Law Australia	121 Copperfield St, **Carseldine QLD 4034**	**ADA Law** is a community legal service specialising in guardianship and administration matters for adults whose decision-making capacity is impaired or in question. **Areas of assistance include:** • Healthcare decision-making advice; • Enduring Power of Attorney matters; • Representation at QCAT; and • Responding to elder abuse or suspected elder abuse. **Note:** The service does not provide case management.	**Phone:** 1800 818 338 https://adalaw.com.au/
Australian Copyright Council (ACC)	*Address not open to the Public.* **Postal Address** PO Box 1986 Strawberry Hills NSW 2012 Australia	The ACC provides general copyright legal advice, primarily for people working in the creative industries and members of affiliate organisations. Their service focuses on individuals and organisations who: • cannot afford private legal assistance; • are covered by statutory licence schemes; • raise issues of public interest, or • belong to disadvantaged community groups. Advice is general in nature and does not include formal representation, drafting documents, negotiations, or court work. The ACC does not provide legal advice by phone or email; enquiries must be submitted through their online system.	**They do not answer any legal enquiries by phone or email.** https://www.copyright.org.au/legal-advice/
Basic Rights Queensland (BRQ)	Telephone Advice (state-wide).	Provides free telephone advice, legal information, advocacy, limited casework and representation for vulnerable people across Queensland. Areas of assistance include: • **Centrelink** and **social security issues**;	**Phone:** 1800 358 511 (Monday–Friday, 9:00am–4:00pm)

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		• **Disability discrimination**; and • **Women's employment** and work-related problems. The service also offers community legal education, resources and brief social work support.	**Email:** admin@brq.org.au **Website:** www.brq.org.au
Caxton Legal Centre	Level 23, 179 Turbot St, **Brisbane City QLD 4000**	**Caxton Legal Centre** is a free community legal centre in Brisbane providing legal advice, social work support, and financial counselling to disadvantaged and low-income people in Queensland. Areas of assistance include: • **Family Law;** • **Domestic and Family Violence;** • **Employment Law;** • **Consumer Credit and Debt;** • **Financial Protection, including Seniors' Legal Support;** • **Human Rights; and** • **Bail and related social support services.** Caxton offers court appearances, legal advice by appointment, outreach services, and specialist programs for seniors, multicultural communities, and remand prisoners. Services are available by appointment in-person, by phone, via video, or through outreach.	**Phone:** (07) 3214 6333 These phone lines are open daily from 9am – 4:45pm, except on Tuesdays, 9 am – 3:45pm https://caxton.org.au/
Environmental Defender Office QLD	3/28 Donkin St, **West End** QLD 4101	A national, independent, not-for-profit community legal centre specialising in public interest environmental law. EDO provides free or low-cost legal advice, advocacy and litigation services to help communities protect the environment, uphold environmental laws, and hold decision-makers accountable. **Areas of work include:** • **Environmental protection** and **planning;** • **Climate law** and **emissions regulation;** • **Biodiversity** and **wildlife protection;** • **Water, land use** and **mining issues;** • **Rights to information** and **participation in environmental decisions.** **Note**: Queensland state government funding ceased in 2025, so services may be limited.	**Phone:** 1800 626 239 https://www.edo.org.au/getadvice/
Gold Coast Community Legal Centre	34 Railway St, **Southport** QLD 4215	Provides free legal advice, assistance, information and referrals to residents of the Gold Coast. Areas of assistance include:	**Phone:** (07) 5532 9611 https://www.gcclc.org.au/

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		• **Family law** and **child protection;** • **Domestic violence;** • **Consumer issues** and **complaints;** • **Minor debts** and **small claims;** • **Motor vehicle accidents;** • **Neighbour disputes;** • **Body corporate matters;** • **Employment law;** • **Residential tenancy disputes;** • **Traffic infringements;** • Minor **criminal law** matters; • **Work licences** and **Special Hardship Orders;** • **Peace and Good Behaviour Orders;** • **Elder abuse;** • **Mental health, guardianship and administration matters; and** • **Centrelink disputes.**	**Appointments:** Monday to Friday, 8:30am–4:00pm. If you are unsure whether the Centre can assist with your matter, call (07) 5532 9611 for guidance.
HUB Community Legal	79 Poinsettia Street, **Inala** 4077	Provides legal advice, basic assistance and referrals in a range of legal matters including: • **Family Law** • **Domestic & Family Violence;** • **Child Protection;** • **Child Safety Proceedings;** • **Deceased Estates;** • **Power of Attorney;** • **Guardianship;** • **Mental Health Proceedings;** • **Youth Legal Matters;** • **Consumer Matters;** • **Credit & Debt;** • **Traffic Offences & Fines;** • **Motor Vehicle Accidents;** • **Property;** • **Neighbour Disputes;** • **Employment;** • **Criminal Law; and** • **Human Rights.**	**Phone:** (07) 3372 7677 https://www.hubcommunity.org.au/community-legal-centre
JobWatch	Level 10/21 Victoria St, **Melbourne** VIC 3000	JobWatch is an independent, not-for-profit employment rights community legal centre providing free, confidential telephone information, advice, and referrals to workers in Victoria, Queensland, and Tasmania regarding their **workplace rights**. It supports workers experiencing issues such as **discrimination, sexual harassment, unfair dismissal, contracts, minimum wages, workplace safety, and family violence impacting work.**	**Phone:** 1800 331 617 https://jobwatch.org.au/
LawRight	Queen Elizabeth II Courts of Law, Level 1, 415 George Street,	LawRight is a legal referral & service organisation. The service refers civil law public interest cases that meet LawRight's guidelines to member firms & barristers for free legal assistance and	(07) 3738 7800 https://www.lawright.org.au/findlegal-help/

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	Brisbane City QLD 4000	the service manages the Queensland Law Society and Bar Association Pro Bono Schemes. LawRight also provides c**ivil law services** in areas such as **homelessness, refugees, self-representation, administrative law & mental health law.**	
LGBTI Legal Service	Level 1, 12/14 Browning Street, **South Brisbane** QLD 4101	Providing free legal advice, assistance, and referrals to the LGBTI community. The service operates Monday to Friday, with lawyers available for in-person, telephone and video-conference appointments. Areas of assistance include: • **Family** Law; • **Domestic Violence**; • **Surrogacy** and **Parenting**; • **Criminal** Law; • **Employment** Law; • **Gender Identity** Matters; • **Discrimination;** • **Human Rights**; • **Administrative** Law; and • General **Civil** Law.	**Phone:** (07) 3124 7160 https://lgbtilegalservice.org.au/
Legal Aid Lismore (NSW)	Westlawn Building, Level 4, Suite 6, 29 Molesworth Street, **Lismore** NSW 2480	Provides legal information, advice and court representation to eligible and disadvantaged clients in the areas of: • **Family law;** • **Criminal law;** • **Civil law** matters such as housing, income support, or access to health and disability supports; • Assistance with **domestic and family violence** matters; and • Referral to specialist services where appropriate.	**Phone:** (02) 6621 2082 Law Access: 1300 888 529 https://www.legalaid.nsw.gov.au/
Legal Aid Southport (Qld)	Level 2, 7 Bay Street, **Southport** QLD 4215	Provides legal assistance to financially disadvantaged people. Areas of help include: • **Domestic and family violence;** • **Family law** matters • **Child support and maintenance;** • **Child protection;** • **Personal rights and safety;** • **Work and money;** • **Criminal law** assistance; and • **Civil law** matters (depending on eligibility)	**Phone:** (07) 5671 7700 https://www.legalaid.qld.gov.au/
Northern Rivers Community Legal Centre	56 Carrington Street, **Lismore**, NSW 2480	Provides free legal advice, information, referrals and community legal education for people in the Northern Rivers region, with a focus on supporting disadvantaged and	**Phone:** (02) 6621 1000 https://northernriversclc.org.au/

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		vulnerable community members. Areas of help include: • **Civil law;** • **Family law;** • **Child protection;** • **Domestic and family violence;** • **Criminal law; and** • **Tenants Advice** and **Advocacy Service.**	
Prisoners Legal Service	GPO Box 257, **Brisbane** QLD 4001	Prisoners Legal Service (PLS) is a community legal centre offering free legal assistance to prisoners and parolees in Queensland with issues related to their incarceration, including **parole applications, prison complaints, and matters involving Queensland Corrective Services (QCS)**. PLS does not assist with criminal law matters; these should be referred to Legal Aid Queensland.	**Phone:** (07) 3846 5074 https://plsqld.com/
Queensland Advocacy for Inclusion	South Central Commercial, Level 2, 43 Peel St, **South Brisbane QLD** 4101	Queensland Advocacy for Inclusion (QAI) is a not-for-profit advocacy organisation and community legal centre supporting vulnerable people with disability across Queensland. QAI provides: • **Disability advocacy** for people with cognitive impairments involved in the criminal justice system; • **Individual advocacy for children and young people** with disability to uphold their rights and increase control over their lives; • Support with **NDIS appeals; and** • Advice on **human rights law** and **mental health** matters, including **involuntary treatment.**	**Phone:** (07) 3844 4200 https://qai.org.au/
Queensland Law Society	179 Ann Street, **Brisbane**, QLD 4000	Queensland Law Society offers a free online "Find a Solicitor" referral service allowing people to search for licensed solicitors by name, location, or up to three nominated practice areas.	**Phone:** 1300 367 757 https://www.qls.com.au/Advice
TASC Legal and Social Justice Service	Unit 3, 265 Brisbane Street **Ipswich**, QLD 4305	TASC provides legal services to adults living in Ipswich, Toowoomba, the Darling Downs, and South West Queensland regions, including Maranoa. The service is available to people in low- to middle-income situations. If you are unsure whether you qualify, please contact TASC for an assessment. Their free, general legal services include information, referrals, and legal advice, with a focus on empowering clients through self-help strategies.	**Phone:** (07) 3812 7000 https://www.tascnational.org.au/services/legal-services/

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		Areas of assistance: • **Domestic and Family Violence;** • **Family Law;** • **Civil and Consumer Law; and** • **Minor Criminal Law.**	
Welfare Rights Centre	Suite 102/55 Holt St, **Surry Hills NSW** 2010	The Welfare Rights Centre provides legal advice over the phone on **Centrelink** and **social security** matters to people in NSW. **Note:** They do not provide advice for Queensland residents. Queenslanders should contact **Basic Rights Queensland**.	**Phone:** (02) 9211 5300 https://welfarerightscentre.org.au /legal-services
Women's Legal Service Queensland (WLSQ)	5 Ponsonby Street, **Annerley** QLD 4103	WLSQ is a specialised community legal centre providing free legal advice and support **exclusively to women** across Queensland. WLSQ helps women **experiencing domestic and family violence, family law** issues including parenting and property, **sexual violence matters, and child protection**. Appointments can be made by calling the helpline.	**Helpline**: 1800 957 957 **Rural, Regional & Remote Legal Advice Line:** 1800 457 117 9:00am to 4:30pm AEST, Monday to Friday https://wlsq.org.au/
Youth Advocacy Centre	Level 4, 16 Peel Street, **South Brisbane** QLD 4101	The Youth Advocacy Centre offers free, confidential legal and social support to young people aged 10-17 (and up to 18 if legal matters occurred while 17). Areas include: • **Criminal charges;** • **Child Protection;** • **Bail;** • **Family matters;** • **Accommodation;** • **Homelessness;** • **Income;** • **Victims of crime;** • **Discrimination;** and • **Court Assistance**.	**Phone:** (07) 3356 1002 https://www.yac.net.au/

Housing / Tenancy			
Organisation	**Address**	**Service Detail**	**Contact Number & Website**
Homeless Hotline	Phone Service	**The Homeless Hotline** is a Queensland Government phone referral service that provides information and contacts for temporary accommodation and shelters, meals and showers, and counselling or mental health support.	**Phone:** 1800 474 753 **24 hours a day, 7 days a week** **Website:** https://www.qld.gov.au/housing/emergency-temporary-housing/homeless-persons-information-qld
Housing Service Centre	Various Locations	Housing Service Centres help people access emergency accommodation and apply for long-term housing. Staff assess your situation and provide support such as financial assistance,	**Find a Provider:** https://www.qld.gov.au/housing/public-community-housing/housing-service-centre

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		help finding a rental, access to public or community housing, and referrals to emergency accommodation or other support services.	
Tenants Queensland	Level 1, 87 Wickham Ter, **Spring Hill** QLD 4000	Tenants Queensland is a free statewide community organisation dedicated to protecting and advancing the rights of **renters** including those in **private rentals, public housing, community housing, caravan parks and boarding houses**. Tenants Queensland delivers the **Queensland Statewide Tenant Advice and Referral Service (QSTARS),** a free independent advice and referral service for all Queensland renters. **QSTARS provides tenancy information, advocacy and support,** operating Monday to Friday from 9am–5pm, with extended hours until 7pm on Tuesday and Wednesday evenings. In addition to QSTARS, Tenants Queensland also delivers the Community Legal Services Program (CLSP), the Domestic and Family Violence Sector Capacity Building Project, the Financial Counselling Service, and the EmPowering Renters Program.	**Tenants Queensland** **Phone:** 07 3832 9447 **Website:** https://tenantsqld.org.au **QSTARS Contact:** **Phone**: 1300 744 263 **Website**: https://qstars.org.au
St Vincent de Paul Society	**Australia-wide** Operating over 200 services nationally	The St Vincent de Paul Society offers a wide range of services supporting people from all backgrounds, providing direct assistance, crisis support and pathways to finding help. Their services include hardship relief, disaster recovery, housing and homelessness support, alcohol and other drug services, migration and refugee support, home maintenance and modification assistance, child and family services, education and employment programs, aged care, financial wellbeing programs and youth support.	**Phone**: 1800 846 643 **Website:** https://www.vinnies.org.au/qld/find-help **Help Form:** https://www.vinnies.org.au/qld/contact-us#HelpForm
Settlement Engagement & Transition Support (SETS) Program	The SETS program operates through 103 providers across Australia	The SETS program supports humanitarian entrants and eligible permanent migrants (excluding Australian citizens) in their first five years in Australia. It aims to equip and empower individuals and communities to meet their settlement needs, focusing on improving social participation, economic wellbeing, independence, personal wellbeing and community connectedness. The program complements the Humanitarian Settlement Program (HSP).	**Phone**: 07 5571 0381 https://immi.homeaffairs.gov.au/settling-in-australia/sets-program/overview **Find a Provider:** https://immi.homeaffairs.gov.au/settling-in-australia/sets-program/list-of-providers

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		Services include accommodation support, immigration assistance, orientation programs, employment assistance, financial guidance, health and wellbeing support, and help with obtaining a driver's licence.	

Community Support / Other Services			
Organisation	**Address**	**Service Detail**	**Contact Number & Website**
Aged and Disabilities Advocates Australia	121 Copperfield Street, **Geebung** QLD Australia 4034	ADA Australia is an aged and disability advocacy and community legal service supporting older people and people with disability to uphold their rights and needs. **Services include:** • Aged care and disability advocacy • Elder abuse advocacy • ADA Law Community Legal Service • Legal and non-legal support for people with impaired decision-making capacity, mental health issues, or older adults They provide legal advice, representation, and advocacy in guardianship and administration matters, including Enduring Power of Attorney, as well as support before the **Queensland Civil and Administrative Tribunal (QCAT)** and **Mental Health Review Tribunal (MHRT)**.	**Phone**: 1800 818 338 https://adaaustralia.com.au/ https://adaaustralia.com.au/legal-service/
Alcohol and Drug Information Service (ADIS) (Queensland)	Remote Service	ADIS is a 24 hour, 7 day a week confidential support service for people in Queensland with alcohol and other drug concerns, their loved ones and health professionals.	**Phone**: 1800 177 833 https://adis.health.qld.gov.au/
Ask Izzy	Online Service	Ask Izzy is a free, anonymous online directory that helps people in need find local support services. It works on mobile phones even without data. Users can search for emergency housing, domestic violence shelters, veteran and mental health accommodation, as well as food, meals, clothing, showers, healthcare, and other essential services. It includes both government and non-government providers.	https://askizzy.org.au/
Australian Financial Complaints Authority	National	Provides consumers and small businesses with fair, free and independent dispute resolution for financial complaints.	**Phone**: 1800 931 678 **Website:** https://www.afca.org.au/

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Baby Give Back	Queensland	Baby Give Back is a Queensland charity with a mission to give children an equal start in life by providing material basics (like clothing and nappies) to vulnerable families, supporting newborns through to children aged five.	**Please note that Baby Give Back cannot assist individuals or families directly. To access support, you must connect with one of their approved Program Partners**, who can place an order on your behalf.. **Program Partners include:** • Aboriginal and Torres Strait Islander Health Services • Child & Family Health Services • Midwives • Social Workers • Domestic and Family Violence Support Services • Integrated Child and Family Centres / Neighbourhood Centres • Family and early years school-based hubs.
Centacare Family and Relationship Services	56 Davenport Street, **Southport QLD 4215**	Centacare Family and Relationship Services provides counselling, mediation and tailored support programs to help individuals and families navigate separation, relationship challenges and difficult life events. Services include family law counselling, parenting support programs, mediation, domestic and family violence assistance and sexual assault counselling. Centacare also offers broader community support services, including aged care and disability care programs.	**Phone**: (07) 5552 6500 https://centacare.com/
Energy & Water Ombudsman Queensland	Level 16, 53 Albert St, **Brisbane City** QLD 4000	Provides a free, fair and independent dispute resolution service for people who can't resolve a complaint with electricity, gas and water companies. Services are available to residential and small business energy customers across Queensland, and water customers in South East Queensland.	**Phone**:1800 662 837 https://www.ewoq.com.au
Gold Coast Youth Service	15 Oak Avenue **Miami** QLD 4220	Gold Coast Youth Service supports young people who are experiencing homelessness or disadvantage on the Gold Coast. They provide a range of programs including emergency relief, accommodation support, counselling, education and employment assistance, and advocacy. ***Please call before visiting.***	**Phone**: (07) 5572 0400 https://gcys.org.au/
Independent Patient Rights Advisor	Gold Coast University Hospital, 1 Hospital Blvd,	Independent Patient Rights Advisers help ensure patients understand their rights under the *Mental Health Act 2016*.	**Phone (Gold Coast):** 1800 316 678 **Website**: https://www.qld.gov.au/health/mental-health-

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	Southport QLD 4215		and-wellbeing/your-rights-and-support/independent-patient-rights-advisers-and-support-persons
Lifeline Australia	Remote National Service	Lifeline Australia provides **24/7 crisis support and suicide prevention services** for anyone in need across Australia.	**Phone**: 13 11 14 https://www.lifeline.org.au/
Lives Lived Well	Various Locations	Lives Lived Well provides support for people in Queensland, New South Wales and South Australia with concerns related to alcohol and other drugs, mental health, transitioning from corrective services, veterans' wellbeing, and gambling.	**Phone**: 1300 727 957 https://www.liveslivedwell.org.au/ **Find a Provider:** https://www.liveslivedwell.org.au/our-locations/
New Vision Psychology	Various NSW Locations (**Sydney CBD, Castle Hill, Chatswood, Burwood, Hurstville**)	A multidisciplinary psychology practice offering services in **English**, **Mandarin, Cantonese, Vietnamese, Spanish, Greek, Portuguese, Indonesian, Malay, Hindi, Bengali, Urdu, Farsi, Sinhala, Shanghainese, Norwegian, Dutch and Croatian**, ensuring accessible support for culturally diverse clients across Australia. They are available to assist with: • Court-ordered psychological assessments and reports; • Domestic and family violence matters; • Psychological impacts associated with prolonged visa processing; • Distress arising from spousal or family separation in migration contexts; • International student adjustment and mental health concerns relevant to visa issues; and • Protection visa claims involving trauma, fear of persecution, or displacement Reports are generally completed following a one-hour assessment, conducted either in person or via telehealth. They can typically schedule clients within 48 hours.	**Phone:** 1300 001 778 **Email:** hello@newvisionpsychology.com.au. **Website:** https://www.newvisionpsychology.com.au
Office of Fair Trading	12/14 Marine Parade, **Southport** QLD 4215	The Office of Fair Trading provides information, advice and regulatory services for consumers, traders and industry licensees. They handle complaints, ensure compliance with fair trading laws, and offer guidance on consumer rights, business obligations, and industry regulations.	**Phone**:13 74 68 https://www.qld.gov.au/law/fair-trading
Palm Beach	16 Third Avenue, **Palm**	Community-based facility offering child and family counselling,	**Phone**: (07) 5598 1505

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Neighbourhood Centre	**Beach** QLD 4221	community support, information and referral services, and parenting programs.	https://palmbeachnc.org.au/
Primary & Community Care Services Ltd (PCCS)	2580 Gold Coast Highway, **Mermaid Beach** QLD 4218 Services are also available in NSW.	PCCS is a mental health and disability support organisation offering programs and services across mental health, NDIS disability support, and community care. Services include an after-hours safe-space drop-in centre, as well as ongoing support for individuals and families in both QLD and NSW.	**Phone**: (02) 9477 8700 **Email**: enquiries@pccs.org.au https://www.pccs.org.au/qld/ https://www.pccs.org.au/nsw/
Wellways	QLD, NSW, TAS, VIC, ACT	Wellways provides individually tailored services to support people affected by mental health issues or disability, as well as their families, friends, and carers. Services include mental health and wellbeing support, NDIS and other disability services, suicide prevention and recovery, family and carer support, residential programs, youth services, and housing and homelessness assistance.	**Phone**: 1300 111 400 **Email**: enquiries@wellways.org **Website**: https://www.wellways.org/

Aboriginal & Torres Strait Islander Services			
Organisation	**Address**	**Service Detail**	**Contact Number & Website**
Aboriginal & Torres Strait Islander Legal Service	Level 1, Suite 8 19 Short Street, **Southport QLD 4215**	Provides free or low-cost legal assistance for Aboriginal and Torres Strait Islander people in criminal, family, and civil law, as well as ThroughCare services, law reform, community legal education, coronial and public sector monitoring, and 24-hour police station assistance. **Means Test:** Legal services are subject to means and merit tests to prioritise applicants in greatest need. Applicants may: 1. Receive free legal assistance 2. Receive assistance with contributions on a sliding scale 3. Be ineligible for legal aid **Note**: Means testing applies only to representation services.	**Phone**: (07) 5532 6988 https://www.atsils.org.au/
ACT for Kids	Various Service Locations	ACT for Kids provides specialist support for children, young people, and families across Australia. Services include therapy, counselling, education programs, and family support.	**Phone General Enquiries:** 07 3850 3200 **Website:** https://www.actforkids.com.au **Find a Provider:** https://www.actforkids.com.au/find-a-service-location/

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Indigenous Consumer Assistance Network	209 Buchan St, **Cairns City QLD 4870**	Indigenous Consumer Assistance Network Ltd (ICAN) provides consumer education, advocacy and financial counselling services to Indigenous consumers across the nation, with a vision of 'Empowering Indigenous Consumers'.	**Phone**: 1800 369 878 https://ican.org.au
Kalwun Child, Youth and Family Services	Various Locations	Kalwun Child, Youth and Family Services deliver the Family Participation Program, a family wellbeing service, kinship and foster care and education programs.	**Find a Provider:** https://www.kalwun.com.au/child-youth-family/our-centres **Website:** https://www.kalwun.com.au/child-youth-family
Kalwun Development Corporation Ltd	Unit 4-5 14 Cassia Dr, **Varsity Lakes QLD 4227**	Offers assistance to **Aboriginal families** in need. They deliver and facilitate access to doctors; allied health services; dental services; community health programs; child protection initiatives; family support services; kinship and foster care support; early education programs; playgroups; aged care and disability support; in-home care; wellness centre; community housing; and housing support.	**Phone**: (07) 5578 3434 https://www.kalwun.com.au/housingculutral-support
Krurungal Aboriginal & Torres Strait Islander Corporation for Welfare, Resource and Housing	Airport Central, Shop/D10 Eastern Ave, **Coolangatta QLD 4225**	Krurungal delivers a range of culturally appropriate, community-based services to the Aboriginal and Torres Strait Islander community in the greater Gold Coast region. These include Children and Schooling; Emergency Relief; and Community Pathway Connector programs, as well as support for people with severe mental illness transitioning to the National Disability Insurance Scheme (NDIS) or other services.	**Phone**: (07) 5536 7911 https://krurungal.com.au
Relationships Australia	Various Locations	Relationships Australia provides counselling, education, and support services for individuals, families, and communities. Services include relationship counselling, family support, separation support, domestic and family violence assistance, gambling help, LGBTIQA+ support, senior relationship support, and redress support.	**Phone**: 1300 364 277 https://www.relationships.org.au https://raq.org.au/services/
Uniting Care	Various Service Locations	UnitingCare provides a wide range of services and support, including aged care, counselling and wellbeing, disability services, domestic and family violence support, family support, foster and kinship care, and homelessness assistance.	**Phone**: 07 3253 4000 https://www.unitingcareqld.com.au/ **Find a Provider:** https://www.unitingcareqld.com.au/locate

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Migration & Multicultural Services			
Organisation	**Address**	**Service Detail**	**Contact Number & Website**
Immigrant Women Support Service (IWSS)	Address Confidential	The IWSS is a free and confidential specialist domestic violence and sexual assault service that provides direct support to women and their children from non-English speaking backgrounds who have experienced domestic and/or sexual violence.	**Phone**: (07) 3846 3490 **Email**: intake@iwss.org.au **Website:** https://www.iwss.org.au
Migration Advice Services (MAS) – St Vicent De Paul Society	Various Locations	Provides **free migration visa advice** to residents on migration, refugee, and visa matters. MAS helps individuals navigate the visa application process if they cannot afford a migration agent or lawyer. Services are by appointment only, with face-to-face clinics in Gold Coast, Logan, and Brisbane, and phone consultations for those outside these areas.	**Phone**: 1800 846 643 **Email**: info.mas@svdpqld.org.au https://www.vinnies.org.au/qld/migration-refugee-services/migration-advice
Multicultural Families Organisation (MFO)	79B Scarborough Street, **Southport** QLD 4215	Provides settlement support for newly arrived migrants, refugees, humanitarian entrants, and family stream migrants as they adjust to life in Australia. They also deliver the **Support, Assessment, Referral and Advocacy (SARA) Program**, providing culturally informed domestic and family violence support for CALD, immigrant, and refugee women.	**MFO:** **Phone**: (07) 5571 0381 **Website:** https://www.mfo.org.au/programsservices **SARA Contact:** **Phone**: (07) 55 710 381 or 0405 065 544 **Email**: intake@saraprogram.org.au **Website**: https://www.mfo.org.au/domestic-and-family-violence-sara
Refugee & Immigration Legal Service	Level 3 43 Peel St, **South Brisbane QLD 4101**	Free immigration legal assistance for refugees, asylum seekers and migrants in Queensland.	**Phone**: (07) 3846 9300 **Website:** https://www.rails.org.au/our-legalservices

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Mental Health and Crisis Support Services		
Organisation	**Website**	**Contact Number**
Acute Care Team	https://www.goldcoast.health.qld.gov.au/our-services/acute-care-team-1300-mh-call	1300 642 255
Beyond Blue	https://www.beyondblue.org.au/	1300 224 636
Gold Coast Project for Homeless Youth	www.homelessyouth.com.au	07 5591 3746
Headspace	https://headspace.org.au/	1800 650 890
Kids Helpline	https://kidshelpline.com.au/	1800 55 1800
LifeLine Australia	https://www.lifeline.org.au	13 11 14
Robina Private Hospital	https://robinaprivate.com.au	07 5665 5100
SANE Australia	https://www.sane.org/	1800 187 263
Wellways	https://www.wellways.org/	1300 111 400

Family & Domestic Violence Services		
Organisation	**Website**	**Contact Number**
Bravehearts	https://bravehearts.org.au/	1800 272 831
Domestic Violence Prevention Centre	https://domesticviolence.com.au	(07) 5591 4222
DV Connect – Forensic Support Line	https://www.dvconnect.org/forensic-support-service/	1300 264 827
DV Connect - Men's Line	https://www.dvconnect.org/mensline	1800 600 636
DV Connect - Sexual Assault Helpline	https://www.dvconnect.org/sexual-assault-helpline	1800 010 120
DV Connect - Women's Line	https://www.dvconnect.org/womensline	1800 811 811
Victim Connect	https://www.victimconnect.org.au/	1300 318 940
1800Respect	http://1800respect.org.au/	1800 737 732

Family & Relationships		
Organisation	**Website**	**Contact Number**
Family Relationship Advice Line	https://www.familyrelationships.gov.au/talk-someone/advice-line	1800 050 321
Parent Line	https://www.parentline.com.au/	1300 30 1300
Relationships Australia	https://www.relationships.org.au	1300 364 277

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Scope Consulting	https://scopeconsultancy.com.au/	0411 827 577
The Smith Family	https://www.thesmithfamily.com.au/	To access support from The Smith Family, here's how to get in touch: **Phone (General enquiries):** 1300 326 459 **Email (General enquiries):** tsfmktg@thesmithfamily.com.au T

Resources & Tools for Self-Represented Litigants		
Organisation	**Description**	**Website**
Amica	Amica is designed to be a straightforward and affordable do-it-yourself solution for amicable couples to create formal documents addressing parenting, property and money matters when they separate.	https://amica.gov.au/
Family Law Tool Kits	Family Law Tool Kits offer tailored information and guidance on the key aspects of the law and procedures to help you understand divorce, parenting, property and child support as they apply to your circumstances.	https://fltk.com.au/
Federal Circuit and Family Court of Australia – "How do I …?"	The Court's "How do I …?" section provides practical guides and resources including guidance on filing, court procedures, hearings, forms, and what to expect when attending court.	https://www.fcfcoa.gov.au/howdoi
Justice of the Peace (JP) / CDec Locator	Search for your nearest Justice of the Peace or Commissioners for Declarations which is an authorised person to witness declarations, affidavits and other legal documents.	https://www.qld.gov.au/law/legal-mediation-and-justice-of-the-peace/about-justice-of-the-peace/search-for-your-nearest-jp-or-cdec
Queensland Courts	If you self-represent in civil or criminal matters in the Supreme or District Court, Queensland Courts provides guidance to help you understand court processes, procedures, and expected etiquette. The website offers practical resources and tools to assist self-represented litigants.	https://www.courts.qld.gov.au/going-to-court/representing-yourself/resources-and-tools
Personal Injury Self-Help Kit (Suncoast Community Legal Service)	A free self-help resource that provides step-by-step guidance for people representing themselves in personal injury matters, including how to understand the claim process, complete forms, and meet legal deadlines.	https://suncoastcommunitylegal.org/wp-content/uploads/2020/02/Attachment-4-Personal-Injury-Self-Help-Kit.pdf
Public Trustee of Queensland Free Will-Making Service	The Public Trustee of Queensland provides a free will-making service to all Queenslanders, offering guidance and assistance to create a valid and legally sound will. Appointments can be booked online.	https://www.pt.qld.gov.au/about-us/contact-us/book-an-appointment

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