# OTHER COMMUNITY LEGAL CENTRES

The following services are recommended for alternative free legal support. Please note that this is not an exhaustive list, please make further enquiries if you do not see what you need.

**If you are at risk of harm or threat and in fear of your safety, call 000 before contacting any of these services**

| Free Legal Support Services | | | |
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| **Organisation** | **Address** | **Service Detail** | **Contact Number & Website** |
| **ADA Law Australia** | 121 Copperfield St, **Carseldine QLD 4034** | **ADA Law** is a community legal service specialising in guardianship and administration matters for adults whose decision-making capacity is impaired or in question.<br><br>**Areas of assistance include:**<br>• Healthcare decision-making advice;<br>• Enduring Power of Attorney matters;<br>• Representation at QCAT; and<br>• Responding to elder abuse or suspected elder abuse.<br><br>**Note:** The service does not provide case management. | **Phone:** 1800 818 338<br><br>https://adalaw.com.au/ |
| **Australian Copyright Council (ACC)** | *Address not open to the Public.*<br><br>**Postal Address**<br>PO Box 1986<br>Strawberry Hills<br>NSW 2012<br>Australia | The ACC provides general copyright legal advice, primarily for people working in the creative industries and members of affiliate organisations. Their service focuses on individuals and organisations who:<br><br>• cannot afford private legal assistance;<br>• are covered by statutory licence schemes;<br>• raise issues of public interest, or<br>• belong to disadvantaged community groups.<br><br>Advice is general in nature and does not include formal representation, drafting documents, negotiations, or court work. The ACC does not provide legal advice by phone or email; enquiries must be submitted through their online system. | **They do not answer any legal enquiries by phone or email.**<br><br>https://www.copyright.org.au/legal-advice/ |
| **Basic Rights Queensland (BRQ)** | Telephone Advice (state-wide). | Provides free telephone advice, legal information, advocacy, limited casework and representation for vulnerable people across Queensland. Areas of assistance include:<br><br>• **Centrelink** and **social security issues**;<br>• **Disability discrimination**; and | **Phone:** 1800 358 511<br><br>(Monday–Friday, 9:00am–4:00pm) |



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| | | • **Women's employment** and work-related problems.<br><br>The service also offers community legal education, resources and brief social work support. | **Email:** admin@brq.org.au<br><br>**Website:** www.brq.org.au |
| **Caxton Legal Centre** | Level 23, 179 Turbot St, **Brisbane City QLD 4000** | **Caxton Legal Centre** is a free community legal centre in Brisbane providing legal advice, social work support, and financial counselling to disadvantaged and low-income people in Queensland.<br>Areas of assistance include:<br>• **Family Law;**<br>• **Domestic and Family Violence;**<br>• **Employment Law;**<br>• **Consumer Credit and Debt;**<br>• **Financial Protection, including Seniors' Legal Support;**<br>• **Human Rights; and**<br>• **Bail and related social support services.**<br>Caxton offers court appearances, legal advice by appointment, outreach services, and specialist programs for seniors, multicultural communities, and remand prisoners. Services are available by appointment in-person, by phone, via video, or through outreach. | **Phone:** (07) 3214 6333<br><br>These phone lines are open daily from 9am – 4:45pm, except on Tuesdays, 9 am – 3:45pm<br><br>https://caxton.org.au/ |
| **Environmental Defender Office QLD** | 3/28 Donkin St, **West End** QLD 4101 | A national, independent, not-for-profit community legal centre specialising in public interest environmental law. EDO provides free or low-cost legal advice, advocacy and litigation services to help communities protect the environment, uphold environmental laws, and hold decision-makers accountable. **Areas of work include:**<br>• **Environmental protection** and **planning;**<br>• **Climate law** and **emissions regulation;**<br>• **Biodiversity** and **wildlife protection;**<br>• **Water, land use** and **mining issues;**<br>• **Rights to information** and **participation in environmental decisions.**<br><br>**Note**: Queensland state government funding ceased in 2025, so services may be limited. | **Phone:** 1800 626 239<br><br>https://www.edo.org.au/getadvice/ |
| **Gold Coast Community Legal Centre** | 34 Railway St, **Southport** QLD 4215 | Provides free legal advice, assistance, information and referrals to residents of the Gold Coast. Areas of assistance include:<br>• **Family law** and **child protection;**<br>• **Domestic violence;**<br>• **Consumer issues** and **complaints;**<br>• **Minor debts** and **small claims;** | **Phone:** (07) 5532 9611<br><br>https://www.gcclc.org.au/ |



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| | | • **Motor vehicle accidents;**<br>• **Neighbour disputes;**<br>• **Body corporate matters;**<br>• **Employment law;**<br>• **Residential tenancy disputes;**<br>• **Traffic infringements;**<br>• Minor **criminal law** matters;<br>• **Work licences** and **Special Hardship Orders;**<br>• **Peace and Good Behaviour Orders;**<br>• **Elder abuse;**<br>• **Mental health, guardianship and administration matters; and**<br>• **Centrelink disputes.** | **Appointments:**<br>Monday to Friday, 8:30am–4:00pm.<br><br>If you are unsure whether the Centre can assist with your matter, call (07) 5532 9611 for guidance. |
| **HUB Community Legal** | 79 Poinsettia Street,<br>**Inala** 4077 | Provides legal advice, basic assistance and referrals in a range of legal matters including:<br>• **Family Law**<br>• **Domestic & Family Violence;**<br>• **Child Protection;**<br>• **Child Safety Proceedings;**<br>• **Deceased Estates;**<br>• **Power of Attorney;**<br>• **Guardianship;**<br>• **Mental Health Proceedings;**<br>• **Youth Legal Matters;**<br>• **Consumer Matters;**<br>• **Credit & Debt;**<br>• **Traffic Offences & Fines;**<br>• **Motor Vehicle Accidents;**<br>• **Property;**<br>• **Neighbour Disputes;**<br>• **Employment;**<br>• **Criminal Law; and**<br>• **Human Rights.** | **Phone:** (07) 3372 7677<br><br>https://www.hubcommunity.org.au/community-legal-centre |
| **JobWatch** | Level 10/21 Victoria St,<br>**Melbourne** VIC 3000 | JobWatch is an independent, not-for-profit employment rights community legal centre providing free, confidential telephone information, advice, and referrals to workers in Victoria, Queensland, and Tasmania regarding their **workplace rights**. It supports workers experiencing issues such as **discrimination, sexual harassment, unfair dismissal, contracts, minimum wages, workplace safety, and family violence impacting work.** | **Phone:** 1800 331 617<br><br>https://jobwatch.org.au/ |
| **LawRight** | Queen Elizabeth II Courts of Law, Level 1, 415 George Street, | LawRight is a legal referral & service organisation. The service refers civil law public interest cases that meet LawRight's guidelines to member firms & barristers for free legal assistance and the service manages the | (07) 3738 7800<br><br>https://www.lawright.org.au/findlegal-help/ |



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| | **Brisbane City QLD 4000** | Queensland Law Society and Bar Association Pro Bono Schemes.<br><br>LawRight also provides c**ivil law services** in areas such as **homelessness, refugees, self-representation, administrative law & mental health law.** | |
| **LGBTI Legal Service** | Level 1, 12/14 Browning Street, **South Brisbane** QLD 4101 | Providing free legal advice, assistance, and referrals to the LGBTI community. The service operates Monday to Friday, with lawyers available for in-person, telephone and video-conference appointments.<br><br>Areas of assistance include:<br>• **Family** Law;<br>• **Domestic Violence**;<br>• **Surrogacy** and **Parenting**;<br>• **Criminal** Law;<br>• **Employment** Law;<br>• **Gender Identity** Matters;<br>• **Discrimination;**<br>• **Human Rights**;<br>• **Administrative** Law; and<br>• General **Civil** Law. | **Phone:** (07) 3124 7160<br><br>https://lgbtilegalservice.org.au/ |
| **Legal Aid Lismore (NSW)** | Westlawn Building, Level 4, Suite 6, 29 Molesworth Street, **Lismore** NSW 2480 | Provides legal information, advice and court representation to eligible and disadvantaged clients in the areas of:<br><br>• **Family law;**<br>• **Criminal law;**<br>• **Civil law** matters such as housing, income support, or access to health and disability supports;<br>• Assistance with **domestic and family violence** matters; and<br>• Referral to specialist services where appropriate. | **Phone:** (02) 6621 2082<br><br>Law Access: 1300 888 529<br><br>https://www.legalaid.nsw.gov.au/ |
| **Legal Aid Southport (Qld)** | Level 2, 7 Bay Street, **Southport** QLD 4215 | Provides legal assistance to financially disadvantaged people. Areas of help include:<br><br>• **Domestic and family violence;**<br>• **Family law** matters<br>• **Child support and maintenance;**<br>• **Child protection;**<br>• **Personal rights and safety;**<br>• **Work and money;**<br>• **Criminal law** assistance; and<br>• **Civil law** matters (depending on eligibility) | **Phone:** (07) 5671 7700<br><br>https://www.legalaid.qld.gov.au/ |



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| **Northern Rivers Community Legal Centre** | 56 Carrington Street, **Lismore**, NSW 2480 | Provides free legal advice, information, referrals and community legal education for people in the Northern Rivers region, with a focus on supporting disadvantaged and vulnerable community members. Areas of help include:<br>• **Civil law;**<br>• **Family law;**<br>• **Child protection;**<br>• **Domestic and family violence;**<br>• **Criminal law; and**<br>• **Tenants Advice** and **Advocacy Service.** | **Phone:** (02) 6621 1000<br><br>https://northernriversclc.org.au/ |
| **Prisoners Legal Service** | GPO Box 257, **Brisbane** QLD 4001 | Prisoners Legal Service (PLS) is a community legal centre offering free legal assistance to prisoners and parolees in Queensland with issues related to their incarceration, including **parole applications, prison complaints, and matters involving Queensland Corrective Services (QCS)**. PLS does not assist with criminal law matters; these should be referred to Legal Aid Queensland. | **Phone:** (07) 3846 5074<br><br>https://plsqld.com/ |
| **Queensland Advocacy for Inclusion** | South Central Commercial, Level 2, 43 Peel St, **South Brisbane QLD** 4101 | Queensland Advocacy for Inclusion (QAI) is a not-for-profit advocacy organisation and community legal centre supporting vulnerable people with disability across Queensland. QAI provides:<br><br>• **Disability advocacy** for people with cognitive impairments involved in the criminal justice system;<br>• **Individual advocacy for children and young people** with disability to uphold their rights and increase control over their lives;<br>• Support with **NDIS appeals; and**<br>• Advice on **human rights law** and **mental health** matters, including **involuntary treatment.** | **Phone:** (07) 3844 4200<br><br>https://qai.org.au/ |
| **Queensland Law Society** | 179 Ann Street, **Brisbane**, QLD 4000 | Queensland Law Society offers a free online "Find a Solicitor" referral service allowing people to search for licensed solicitors by name, location, or up to three nominated practice areas. | **Phone:** 1300 367 757<br><br>https://www.qls.com.au/Advice |
| **TASC Legal and Social Justice Service** | Unit 3, 265 Brisbane Street **Ipswich**, QLD 4305 | TASC provides legal services to adults living in Ipswich, Toowoomba, the Darling Downs, and South West Queensland regions, including Maranoa. The service is available to people in low- to middle-income situations. If you are unsure whether you qualify, please contact TASC for an assessment. | **Phone:** (07) 3812 7000<br><br>https://www.tascnational.org.au/services/legal-services/ |



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| | | Their free, general legal services include information, referrals, and legal advice, with a focus on empowering clients through self-help strategies.<br><br>**Areas of assistance:**<br>• **Domestic and Family Violence;**<br>• **Family Law;**<br>• **Civil and Consumer Law; and**<br>• **Minor Criminal Law.** | |
| **Welfare Rights Centre** | Suite 102/55 Holt St, **Surry Hills NSW** 2010 | The Welfare Rights Centre provides legal advice over the phone on **Centrelink** and **social security** matters to people in NSW.<br><br>**Note:** They do not provide advice for Queensland residents. Queenslanders should contact **Basic Rights Queensland**. | **Phone:** (02) 9211 5300<br><br>https://welfarerightscentre.org.au /legal-services |
| **Women's Legal Service Queensland (WLSQ)** | 5 Ponsonby Street, **Annerley** QLD 4103 | WLSQ is a specialised community legal centre providing free legal advice and support **exclusively to women** across Queensland. WLSQ helps women **experiencing domestic and family violence, family law** issues including parenting and property, **sexual violence matters, and child protection**. Appointments can be made by calling the helpline. | **Helpline**: 1800 957 957<br><br>**Rural, Regional & Remote Legal Advice Line:** 1800 457 117<br>9:00am to 4:30pm AEST, Monday to Friday<br>https://wlsq.org.au/ |
| **Youth Advocacy Centre** | Level 4, 16 Peel Street, **South Brisbane** QLD 4101 | The Youth Advocacy Centre offers free, confidential legal and social support to young people aged 10-17 (and up to 18 if legal matters occurred while 17).<br><br>Areas include:<br>• **Criminal charges;**<br>• **Child Protection;**<br>• **Bail;**<br>• **Family matters;**<br>• **Accommodation;**<br>• **Homelessness;**<br>• **Income;**<br>• **Victims of crime;**<br>• **Discrimination;** and<br>• **Court Assistance**. | **Phone:** (07) 3356 1002<br><br>https://www.yac.net.au/ |



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