

Vision: One Just Community

Mission:

- Respecting and caring for the vulnerable and disadvantaged in our community.
- Serving our community by providing free legal and support services.
- Providing opportunities for local lawyers and intending future legal practitioners to donate *pro bono publico* to those most in need.
- Collaborating with and referring to other charities.

Objectives/Goals:

- Build a sustainable and inspiring incorporated community legal centre practice.
- Provide a free, responsive and accessible legal service to those who most need it.
- Facilitate the local legal profession to donate *pro bono publico* services.
- Promote holistic legal education of intending future legal practitioners through community volunteering.
- Provide collaboration with and referral to appropriate private legal practitioners and charities to support clients with complex issues.

Our values: in pursuing these Goals we are committed to:

- Connection with community; Respect, dignity, empowerment and fairness for selves and others; Working in a way that is purposeful and inspirational; Integrity; Social Justice Principles (access, equity, participation and human rights); and the *pro bono publico* tradition.

To meet these Goals, we will:

Build a sustainable and inspiring incorporated community legal centre practice.

- Be guided by our values and best-practices to ensure a supportive and sustainable work environment for our people
- Increase our funding revenue and support from external agencies including local legal and non-legal businesses or donors
- Creatively use our resources to expand our capacity and support our volunteer base

Provide a free, responsive and accessible legal service to those who most need it.

- Establish and develop our profile and brand in the community and build on what we do to increase capacity
- Engage with our community and understand their unmet needs and provide appropriate and innovative responses
- Ensure our services are accessible in location, through appropriate technology and hours of service delivery
- Deliver legal services to the community including free advice sessions, community legal education, and casework where it is possible

Facilitate the local legal profession to donate *pro bono publico* services.

- Engage with and develop relationships with local lawyers and other allied professionals to educate them about our mission and purpose and to invite their participation in the delivery of our community services
- Provide support, supervision and development for those who volunteer with our service
- Build relationships that support referral for the provision of legal and other services that meet the needs of vulnerable people in our community

Promote holistic legal education of intending future legal practitioners through community volunteering.

- Research, understand and identify the best practices in legal education that compliment the role of education institutions and the needs of developing practitioners
- Consult with legal education and other stakeholders to keep our practices up to date and community focused
- Ensure our capacity support, supervise and evaluate the work performed by our volunteers and by our organisation as a whole
- Explore the potential for increasing revenue through the provision of legal education for future legal practitioners.

Provide collaboration with and referral to appropriate private legal practitioners and charities to support clients with complex issues.

- Identify unmet community needs and demographics
- Research and establish local community contacts and agree upon ways to build our relationships for the benefit of service users
- Participate in community and collaborative networks and events
- Seek and develop partnerships and projects with other community agencies or stakeholders